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dispatch internet server pbx

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1 A call control driven MVC programming model for mixing web and call or multimedia applications

Ads

Stéphane H. Maes

 September 2007 *Mobility '07: Proceedings of the 4th international conference on mobile technology, applications, and systems and the 1st international symposium on Computer human interaction in mobile technology*

Publisher: ACM

 Full text available: [PDF](#) (355.63 KB) [Additional Information: full citation, abstract, references, index terms](#)

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With the evolution of internet towards web 2.0 and real time communications and the adoption of IMS by telecommunications service providers, SIP becomes the next major protocol that application developer may want to rely on to develop their latest applications. ...

Keywords: IMS (IP multimedia subsystems), Parlay, SIP, call control, converged applications, media server control, multimedia applications, multimodal applications, real time communications (RTC), voice application, web 2.0

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2 Evolution of three help desks

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Jerilyn Prescott, Tom Kilty, Gary Franklin, Andrew Cleary, Tony Lovgren, Angie Mai

 October 2001 *SI GUCCS '01: Proceedings of the 29th annual ACM SI GUCCS conference on User services*

Publisher: ACM

 Full text available: [PDF](#) (190.59 KB) [Additional Information: full citation, abstract, references, index terms](#)

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Keywords: help desk, higher education, support center





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